

# Workers' Compensation Seminar

May 5, 2022

# Financial Top Lines

## Financial picture remains strong

## Net earned premium

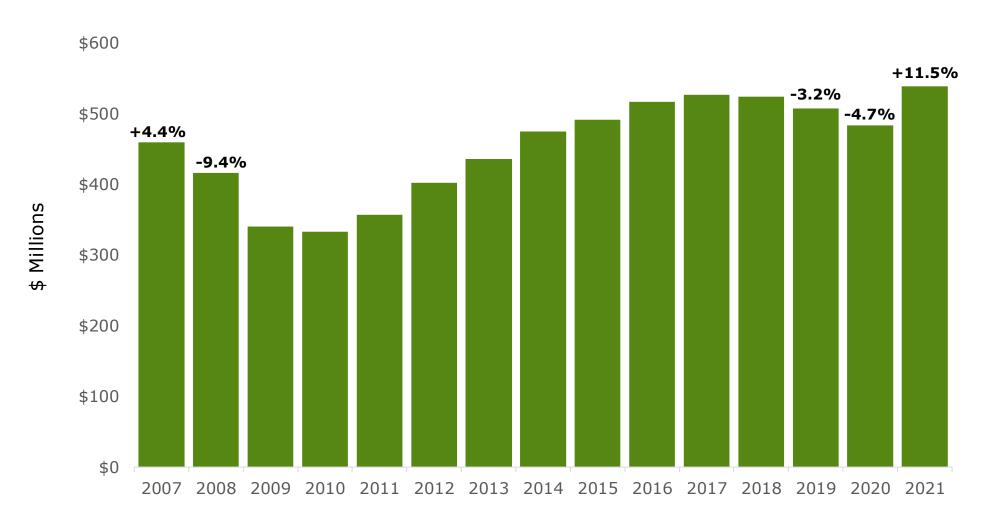
- 2021 surpassed 2019 by \$31.6 million or 6%
- \$55.5 million or 11.5% increase from 2020
- Payroll growth varies by industry

## Investment results strong

- Stock market value increases
- Bond markets low interest rates



# Net earned premium



## Financial Top Lines (continued)

#### Claims reserve reductions slowed in 2021

- Medical escalation rate remains low
- Inflation risk high
- Lower frequency rates during recent accident years

### Pure premium reductions

**2019: 9.7%** 

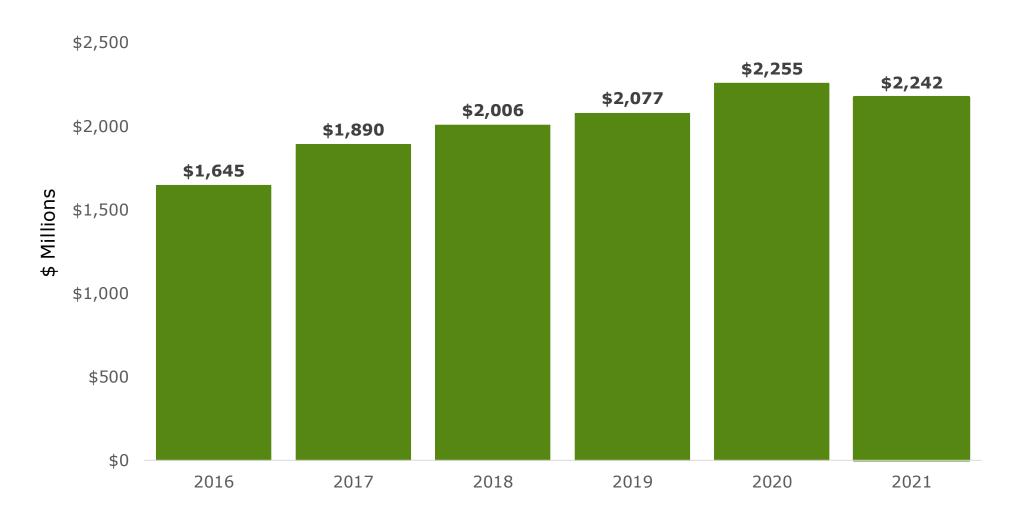
**2020: 8.4%** 

**2021:** 5.6%

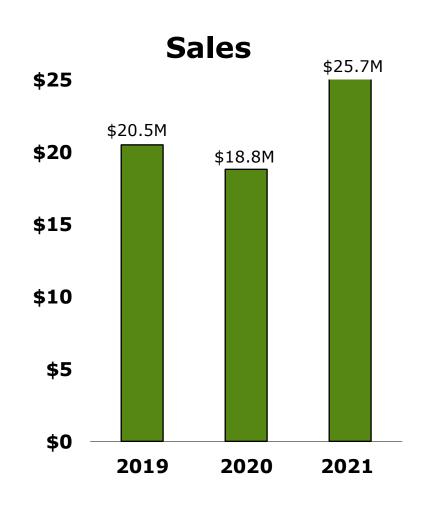
**2022: 5.8%** 

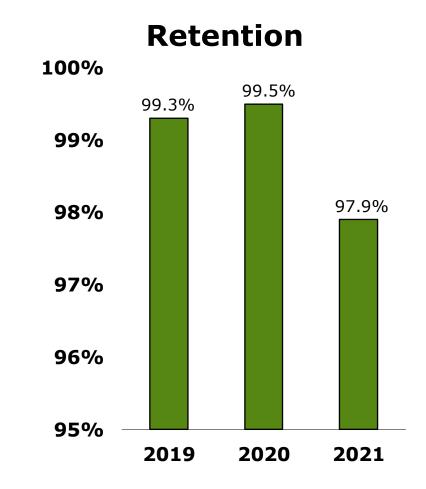
# Surplus/capital

as of December 31



# Sales and retention, 2019-2021





# SAIF's investment priorities

- Preservation of capital
- Stable, predictable investment returns
- Matching liquidity to SAIF cash needs
  - Availability of capital in a crisis
  - Availability of capital for project work

## Investment allocation

Investment allocation approved at April 2019 OIC meeting:

	Previous Allocation	Sept. 2021 Allocation	Current Target Allocation
Fixed income	90%	86%	77%
Real estate funds	0%	4%	5%
Equities	10%	10%	10%
Bank loans and private credit	_	_	8%

## Capital levels help determine:

#### Pricing

Investment income offsets underwriting losses

#### Dividends

Based on a snapshot in time and future outlook

SAIF's mission is to serve Oregon's workers and employers by making workers' compensation coverage widely available and affordable, and by providing extraordinary service.

- Underwriting
- Service levels

## Capital levels <u>also</u> help determine:

- Our risk tolerance
  - Recession
  - Earthquake
  - Medical cost escalation
  - Pandemics
  - Legislative/Regulatory/Judicial changes
  - Changes in loss patterns
- Our board adopts a risk tolerance statement:
  - Maintain a minimum surplus of 5.0 times CAL-RBC; risk models show the likelihood of capital falling below CAL-RBC over next three years is less than .5%

## SAIF's capital need is affected by:

- Lack of diversification
- No other sources of capital
- WC is a "long tail" line of insurance
- Necessary long-term investments

## Issues to watch

- Ongoing and future pandemic impacts
- Changes in medical cost escalation
- Legislative/regulatory changes that threaten balance in WC system
- Economic and claim impacts from increased wildfire activity, drought, and record high temperatures
- Investment market volatility
- Fluctuations in policyholder payroll
- A "taking" of SAIF capital

## Covid claims

- Total Claims Received in 2021 = 41,190
- Covid claims received in 2021 = 2,039 (4.95% of total claims received)

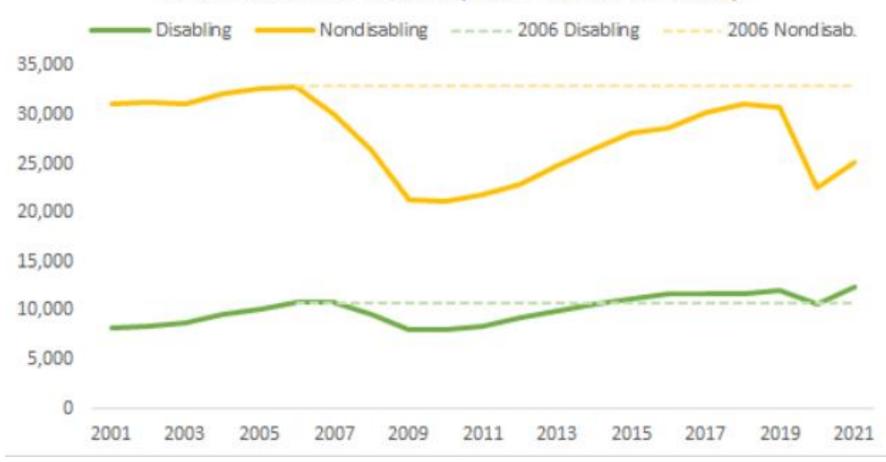
#### All Covid claims as of 4/18/2022

- Total Covid claims received ~5,700
- Total incurred costs \$35.5 million
- Total paid costs \$15.9 million
- 47 claims hold 75% of the total incurred costs for all Covid claims



# Nondisabling/disabling claims ratio

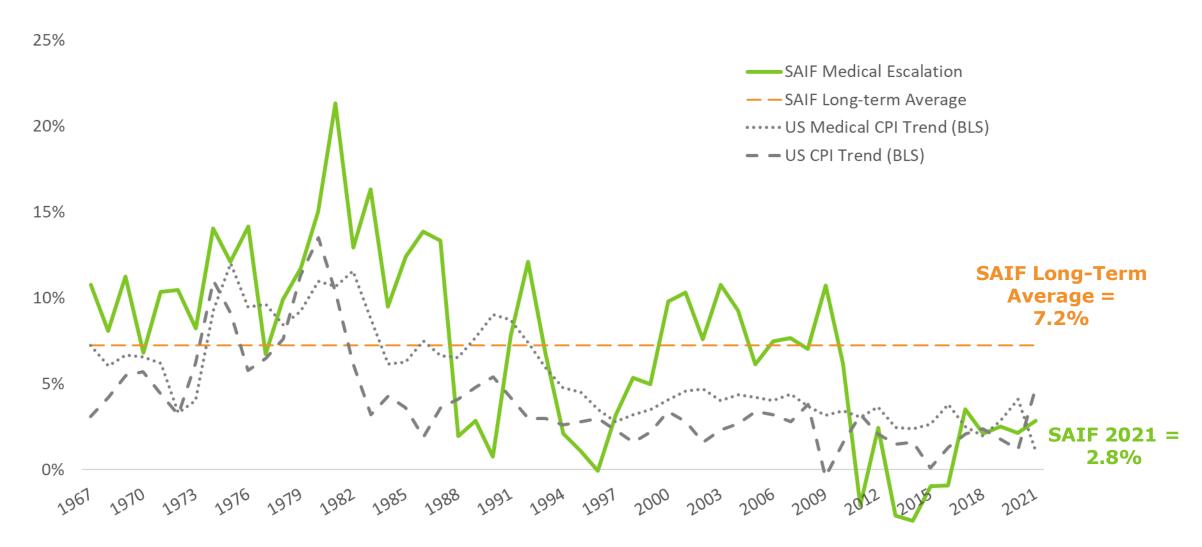
Claim Count at 12-Months Compared to Counts Prior to the Great Recession (Excl. COVID-19 Clms)



## Reserves for unpaid claim costs

- Prior year reserve reduction of \$93.9M
  - Fewer projected permanent partial disability claims
  - Medical escalation remains low, but greater risk of future increase
  - Higher projected indemnity costs
- Projections for injuries occurring in 2021 in line with recent years
  - Fewer medical-only claims; disabling claims at pre-pandemic levels
  - Similar future medical and indemnity cost dynamics
  - Impact of COVID-19 claims

## Historical medical escalation



# Uncertainty & dynamics to watch

- Significant reserve reductions since 2011, but smaller reduction in 2021
- Importance of adequate capital given inherent uncertainty in estimating claim reserves
- Key dynamics to watch
  - Future medical escalation
  - Wage growth and employment trends
  - Mix of disabling vs. nondisabling claims
  - COVID-19 claims, including potential for long-term effects



# Looking ahead

- We're in the process of updating our financial forecast for 2022-2024
- Our forecast is based on several assumptions, including those related to economic conditions, investment returns, claim trends, and the competitive landscape
- Forecasting is always a challenge, but ongoing uncertainty regarding the economy and the pandemic make it even more challenging



## Essential 2022 themes

- Be mindful of ripples of change
- Executing and refining 7-year plans
- Heal, unify, and support our teammates
- Technological advancements must always be effectively paired with harnessing our extraordinary person-to-person customer service
- Focus on improving our operational excellence

# Key areas of advancement

